EXAMGOOD

QUESTION & ANSWER

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Exam : **Salesforce Certified Administrator**

Title : Salesforce Certified Administrator

Version : DEMO

1.The administrator for Cloud Kicks needs to give access to a new custom object with custom fields to more than one user.

Which two options should an administrator use to meet this requirement? Choose 2 answers

A. Add to manual sharing list

B. Assign permission set group to Users

C. Create a Permission Set

D. Edit organization-wide defaults

Answer: B,C

2.What data loss considerations should an administrator keep in mind when changing a custom field type from Text to Picklist? Choose 2 answers

A. There will be no data loss with use of a global value set.

B. Assignment and escalation rules may be affected.

C. Auto updates will be made to Visualforce references to prevent data loss.

D. Any list view based on the custom field is deleted.

Answer: B D

3.Cloud Kicks wants to track shoe designs by products. Shoe designs should be unable to be deleted, and there can be multiple designs for one product across various stages.

Which two steps should the administrator configure to meet this requirement? Choose 2 answers

A. Add a custom master-detail field for shoe designs on the Product object,

B. Create a custom object for shoe designs.

C. Use the standard object for designs.

D. Configure a custom lookup field for shoe designs on the Product object.

Answer: B,D

4.The Administrator at Cloud Kicks need to automatically route support cases, regardless of how they are created, to a queue based on case priority.

What tool should the administrator use?

A. Email-to-Case

B. Assignment Rules

C. Auto-Response Rules

D. Web-to-case

Answer: B

5.The administrator has been asked to automate a simple field update on the account. When a support agent changes the status of the account to 'Audited', they would like the system to automatically update the Audited date field on the account with today's date.

Which tool should the administrator use to complete this automation?

A. Approval process

B. Formula Field

C. Flow Builder

D. Validation Rule

Answer: C